

# Services We Offer pricing guide.

# **Compliance Testing & Service Pricing**

By implementing this minimum charge, we can guarantee the thorough evaluation and maintenance of your essential equipment, ensuring it operates safely and efficiently. Our expert team is dedicated to providing top-notch service to enhance the reliability and safety of your mobility solutions, ultimately giving you peace of mind.

At SimpleMobility, we understand the importance of ensuring that all care and mobility equipment meets safety standards and regulatory compliance. To facilitate this, a minimum charge of £52.00, excluding VAT, is established for each visit. This pricing approach enables us to maintain our commitment to serving our clients with the highest standards of compliance testing, which includes LOLER (Lifting Operations and Lifting Equipment Regulations), PUWER (Provision and Use of Work Equipment Regulations), and PAT (Portable Appliance Testing).

Compliance Testing & Service     (Over wise known as LOLER)	Prices are per item, and bi-annually, excluding VAT All inspections will include a full service and PAT testing is available.		
Service to related equipment:	Cost:	Period:	Comments:
a. Full Body Hoists	£40.00	Every 6 Months (Bi-Annual)	Mobile Hoist
b. StandAids	£34.00	Every 6 Months (Bi-Annual)	Patient Turners
c. Patient Slings	£4.50	Every 6 Months (Bi-Annual)	All Types
d. Hoist Scale/Weigh Bar	£15.00	Every 6 Months (Bi-Annual)	Lifting accessories
e. Ceiling Track Hoists	£48.00	Every 6 Months (Bi-Annual)	No Higher Than Ten Foot
f. Ceiling Track Only	£22.00	Every 6 Months (Bi-Annual)	No Higher Than Ten Foot
g. Stairlifts	£48.00	Every 6 Months (Bi-Annual)	Straight or Curved
h. Assisted Baths	£53.00	Every 6 Months (Bi-Annual)	Transfer & Fixed Seat Built-In
i. Bath Hoists/Lifts/Chairs	£30.00	Every 6 Months (Bi-Annual)	Not Attached To The Bath

After each inspection has been carried out an electronic copy of the certification will be provided via your designated email.

### Discuss additional equipment or period contracts with our support team

We understand the critical importance of compliance testing and service when it comes to ensuring the safety and comfort of service users and caregivers. Our commitment to high standards means we rigorously assess all equipment to guarantee reliable operation and safety, helping to facilitate seamless mobility for those in need.

In addition to our compliance testing equipment we have highlighted, we are also ready to discuss additional equipment that may need tailored testing and servicing to meet the specific needs of our clients. Options for extended period contracts of 24 or 36 months are available, providing flexibility and peace of mind for those who require ongoing support. Our aim is to ensure that each user is equipped with the necessary tools to maintain their independence and mobility.

If you're looking for more information regarding our period contracts or to discuss how we can assist with compliance testing and service, please do not hesitate to contact us. Our dedicated team is here to help you navigate your mobility solutions safely and efficiently.



# **Annual Service & Maintenance Pricing**

We believe in maintaining transparency and honesty in our pricing structure. Our commitment to high-quality workmanship means that you can trust us to provide exceptional service every time. By investing in our maintenance services, you're not just ensuring the longevity of your equipment but also securing peace of mind as we prioritise the safety and well-being of our clients.

At SimpleMobility, we have established a minimum charge of £43.00, excluding VAT, for each visit related to our Annual Service & Maintenance Pricing. This approach is designed to uphold the high standards we set for all the care and mobility equipment we handle. We understand the importance of reliability and safety in mobility solutions, and this fee ensures that we can consistently meet those expectations.

2. Annual Service & Maintenance	Prices are per item, excluding VAT		
Service to related equipment:	Cost:	Period:	Comments:
a. Profile Beds	£35.00	Yearly	Patient Beds of Many Types
b. Air Mattresses & Pump	£22.00	Yearly	Air Seat Cushions
c. Manual Wheelchairs	£14.00	Yearly	Transit or Self Propelled
d. Riser Recliner Chairs	£28.00	Yearly	Powered Reclining Chairs
e. Shower Chairs & Commodes	£15.00	Yearly	Many Chairs & Commodes
f. Trolleys & Changing Tables	£23.00	Yearly	Many Trolleys & Tables
g. Scale Chairs or Platform	£15.00	Yearly	Wheelchair Scales Included

After each inspection has been carried out an electronic copy of the report/results will be provided via your designated email.

#### <u>Discuss additional equipment or period contracts with our support team</u>

We recognise that the needs of our clients can vary significantly, which is why we offer a comprehensive range of services beyond our annual service and maintenance of the equipment we've previously highlighted. We are eager to engage in discussions regarding any additional equipment that may be required to cater to the unique specifications of your operations. Our commitment is to ensure that our clients have access to the tools they need for optimal performance.

To further enhance our service offerings, we provide the option for extended period contracts, available in 24 or 36-month formats. This flexibility is designed to accommodate our clients' preferences and helps streamline planning and budgeting processes. By choosing a longer contract term, clients can enjoy the assurance of ongoing support and maintenance without the need for frequent renegotiations.

At SimpleMobility, we believe that tailored solutions and flexible contracts empower our clients to focus on their core activities while we take care of the equipment and service necessities. Our dedicated team is always on hand to guide you through options and ensure that your specific needs are met efficiently and effectively.



## **Equipment Hygiene Service Pricing**

Our pricing strategy reflects our dedication to upholding these standards, ensuring that you can have peace of mind when using our services. At SimpleMobility, we believe that quality care starts with well-maintained equipment, and our Equipment Hygiene Service is a crucial part of that commitment.

At SimpleMobility, we are committed to maintaining the highest standards for all the care and mobility equipment we manage. To ensure the ongoing quality and reliability of our Equipment Hygiene Service, we have set a minimum charge of £53.00, excluding VAT, for each visit. This approach not only helps us to provide exceptional service but also guarantees that all equipment is properly maintained and hygienically treated.

3. Equipment Hygiene Service	Prices are per item, quarterly, excluding VAT		
Service to related equipment:	Cost:	Period:	Comments:
a. Profile Bed Frames	£25.00	Quarterly	Cotsides & Covers Included
b. Mobile Hoists	£15.00	Quarterly	Full Body & Standaids
c. Assisted Baths	£20.00	Quarterly	Bath Hoists/Lifts & Chairs
d. Manual Wheelchairs	£10.00	Quarterly	Transit or Self Propelled
e. Shower Chairs & Commodes	£15.00	Quarterly	Many Chairs & Commodes
f. Trolleys & Changing Tables	£25.00	Quarterly	Many Trolleys & Tables

After each equipment hygiene service has been carried out an electronic copy of the report/results will be provided via your designated email.

## Discuss additional equipment or period contracts with our support team

At SimpleMobility, we understand that every client has unique requirements when it comes to mobility solutions. In addition to our equipment hygiene service, we are keen to discuss other equipment options that may be necessary to address the specific needs of our clients. Our aim is to ensure that you have access to the best tools and technology to support your mobility needs effectively.

To enhance your experience with us, we are pleased to offer extended period contracts of 24 or 36 months. These options provide our clients with valuable flexibility, allowing you to adapt your mobility solutions as your requirements evolve over time. With these longer commitments, you can rest assured that you will receive comprehensive support and maintenance throughout the duration of your contract.

At SimpleMobility, our priority is to create tailored solutions that foster independence and improve quality of life. We are excited to partner with you in identifying the right equipment services and contract options that suit your individual circumstances, ensuring you receive the highest level of service and reliability.



#### Call-out services are available for all customers

Standard Office Hours: Mon- Fri 09:00 - 17:00, Sat 10:00 - 16:00

Additional Services:	Cost:	Period:	Comments:
1. During Office Hours	Prices are per visit, excluding VAT		Office Hours:
a. Call-Outs	£55.00	Per Visit	First Half Hour Included
b. Labour	£23.00	Per Half Hour	

2. Out Of Office Hours	Prices are per visit, excluding VAT		Out of Office Hours:
a. Call-Outs	£110.00	Per Visit	First Half Hour Included
b. Labour	£56.00	Per Half Hour	

#### Together, we can make a difference.

SimpleMobility solutions tailored to your needs. By collaborating and communicating effectively, we can ensure that you receive the best possible service when it comes to fitting the necessary parts for your mobility solutions. Remember, any parts required are quoted prior to fitting to guarantee correct pricing and transparency.

We offer flexible service agreements of 24 months or 36 months, designed to meet the diverse needs of our customers. Our team is here to assist you in selecting the right service agreement that suits your lifestyle and mobility requirements. Please do not hesitate to contact us to discuss the available options and how we can best serve you.

Your mobility and independence are our priority, and we want to ensure that you're fully supported throughout your journey. Let's talk about your unique requirements, and together, we can achieve the right solutions for your mobility needs. At SimpleMobility, we are committed to helping you make the right choices for your future.

# "We care for your equipment to help continue with your care"

More Information involves understanding the crucial regulations that govern the safety of lifting and work equipment in the UK. The Lifting Operations and Lifting Equipment Regulations (LOLER) play a vital role in ensuring that all lifting operations are conducted safely and efficiently. These regulations require thorough examinations and regular maintenance of lifting equipment to avoid accidents and enhance workplace safety.

In conjunction with LOLER, the Provision and Use of Work Equipment Regulations (PUWER) ensures that all work equipment provided for use at work is safe and properly maintained. This includes ensuring that equipment is suitable for its intended use and that operators are adequately trained to operate it. Adhering to PUWER not only protects employees but also helps businesses comply with legal obligations, fostering a culture of safety within the workplace.

Understanding and implementing LOLER and PUWER is essential. Compliance with these regulations not only mitigates risks associated with lifting and work equipment but also promotes a more effective and productive working environment. Continuous training and awareness of these regulations can significantly enhance workplace safety standards and employee confidence.